



Lightspeed / Chronogolf Online Account Creation



Account Creation from Email Activation Link

- To get started, we must first create your account. You should have received an email from Lightspeed/Chronogolf with an account activation link. If you did not receive this email, you will still be able to create your account. Skip to page #4 to see account creation without activation email.

May 08, 2024



Country Club of Mount Dora

YOUR ACCOUNT IS ALMOST READY!

Hello Jimmy Bilsky III,

The [Country Club of Mount Dora](#) uses Chronogolf for the management of its bookings.

The club has created an account to enable you to book your tee times online. In order to do so, you need to activate your account by clicking on the button below:

[ACTIVATE YOUR ACCOUNT](#)

If you need help getting started, take a look at our [Tutorials](#).

Frequently asked questions

What can I do with Chronogolf?

Book a tee time with any device, invite friends and fellow members, manage my membership, manage my ticket book/package, calculate my scoring factor, get special deals and much more..

Account Creation from Email Activation Link (cont.)

- Once you click the link, you will be redirected to this page to create your password.
- Once you create a password, your account will be created, and you will be taken to your dashboard.

Choose a password

In order to activate your account, please choose a strong password:

 *
Use at least 12 characters *

Save

Your account is now active and ready to use.

chronogolf by Lightspeed [Deals](#) [Golf Courses](#)

[My Account](#) [Golf Managers](#)

YOUR DASHBOARD

Bookings [+ New booking](#)

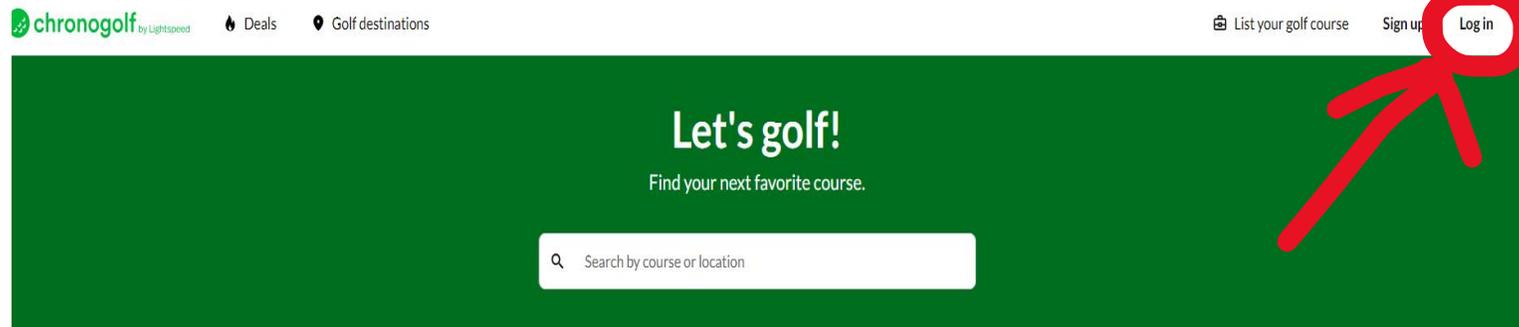
[Upcoming bookings](#) [Past bookings](#)


No upcoming booking

- Bookings
- Memberships
- House Accounts
- Family Accounts
- Scoring Factor
- Registrations
- Packages
- Settings

Account Creation without Email Activation Link

- If you did not receive an email activation link, no worries, you can still easily create and link your account.
- To start, visit www.chronogolf.com and click on “Log In” in the top right corner



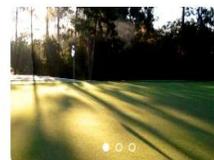
Golf courses near you

View more courses →



Country Club of Mount Dora
Mount Dora, Florida
18 holes

\$40-55



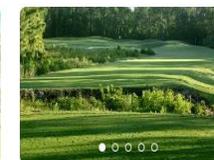
DeBary Country Club
DeBary, Florida
1 holes · 18 holes

\$59-69



Zephyrhills Golf Course
Zephyrhills, Florida
18 holes

\$23

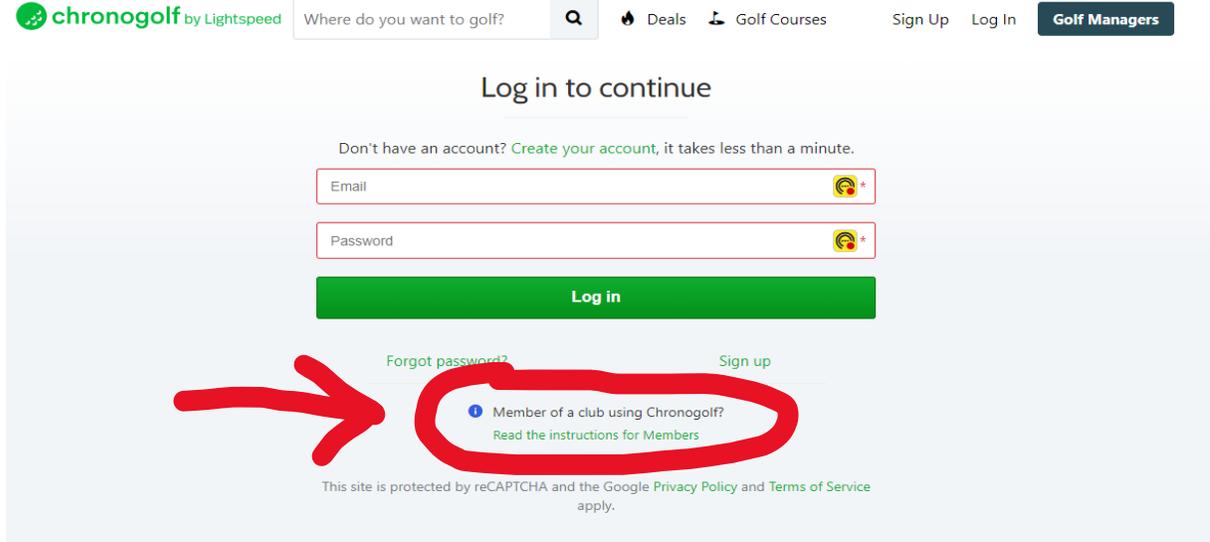


Cypress Head Golf Club
Port Orange, Florida
18 holes

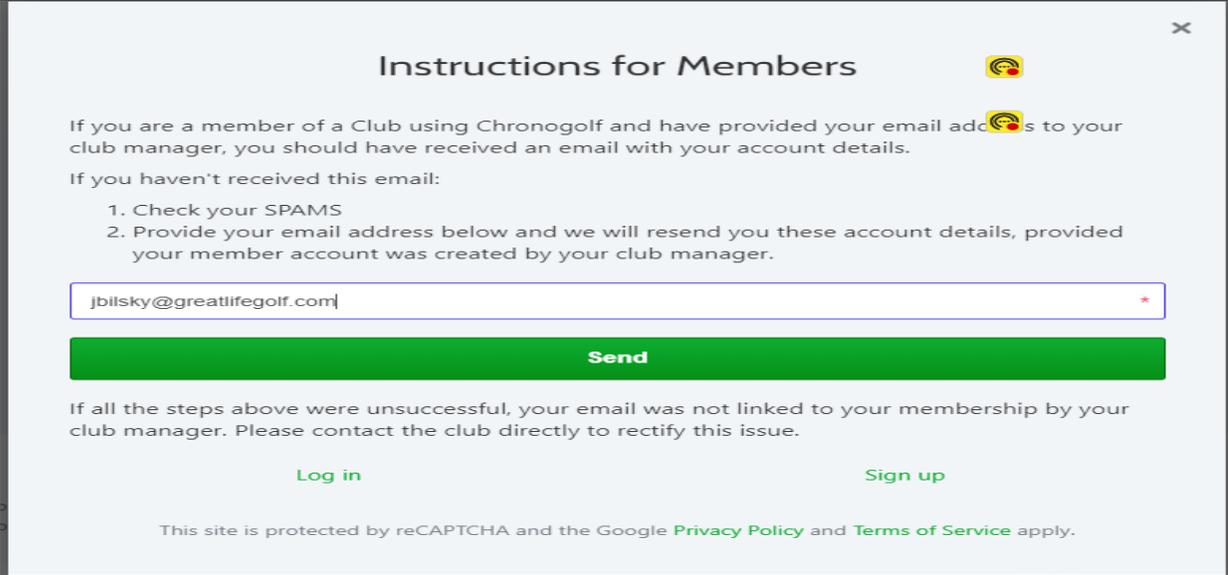


Account Creation without Email Activation Link (cont)

- Once you click login, you will be redirected to this page (top image). Below the login button, you will see “Member of a club using Chronogolf” and a link below for instructions. Click this link and enter the email address you included on your application. Click send, and an activation email will be sent to you.
- Once you receive this email, follow the steps on page 2 & 3 to finalize your account creation.
- If you do not receive an email, contact the club to verify the email address on file.



The top image shows the Chronogolf login page. At the top left is the logo "chronogolf by Lightspeed". To its right is a search bar with the text "Where do you want to golf?". Further right are links for "Deals", "Golf Courses", "Sign Up", and "Log In". A dark blue button labeled "Golf Managers" is in the top right corner. The main heading is "Log in to continue". Below it is a link: "Don't have an account? [Create your account](#), it takes less than a minute." There are two input fields: "Email" and "Password", each with a red outline and a yellow eye icon. Below these is a green "Log in" button. Underneath the button are links for "Forgot password?" and "Sign up". A red arrow points from the left towards a red circle that highlights a link: "Member of a club using Chronogolf? [Read the instructions for Members](#)". At the bottom of the page, it says "This site is protected by reCAPTCHA and the Google Privacy Policy and Terms of Service apply."



The bottom image is a modal window titled "Instructions for Members" with a close button (X) in the top right corner. The text inside reads: "If you are a member of a Club using Chronogolf and have provided your email address to your club manager, you should have received an email with your account details." Below this is another line: "If you haven't received this email:" followed by a numbered list: "1. Check your SPAMS" and "2. Provide your email address below and we will resend you these account details, provided your member account was created by your club manager." There is an input field containing the email address "jbilsky@greatlifegolf.com" with a red asterisk on the right. Below the input field is a green "Send" button. At the bottom of the modal, it says: "If all the steps above were unsuccessful, your email was not linked to your membership by your club manager. Please contact the club directly to rectify this issue." There are two links: "Log in" and "Sign up". At the very bottom, it says: "This site is protected by reCAPTCHA and the Google Privacy Policy and Terms of Service apply."

Dashboard Overview

- After your account has been created, you will be taken to your dashboard. The dashboard is the main page where you will be able to see your current tee time bookings, create new bookings, view membership type, and view balance information.
- If you are not automatically redirected to your dashboard, you can access it by clicking “My Account” and then selecting any of the options in the drop down.

The screenshot shows the Chronogolf website interface. At the top, there is a navigation bar with the Chronogolf logo, "Deals", and "Golf destinations". A "My account" dropdown menu is open, showing options like Bookings, Memberships, House accounts, Family accounts, Credit books, Loyalty points, Scoring factor, Registrations, Packages, and Settings. A red arrow points to the "My account" button, and a red circle highlights the dropdown menu.

Below the navigation bar, there is a green banner with the text "Let's golf!" and "Find your next favorite course." A search bar is present with the placeholder text "Search by course or location".

The main content area features a section titled "Golf courses near you" with four course images. One image has a pink banner that says "Deals available this week". A "View more courses" link is also visible.

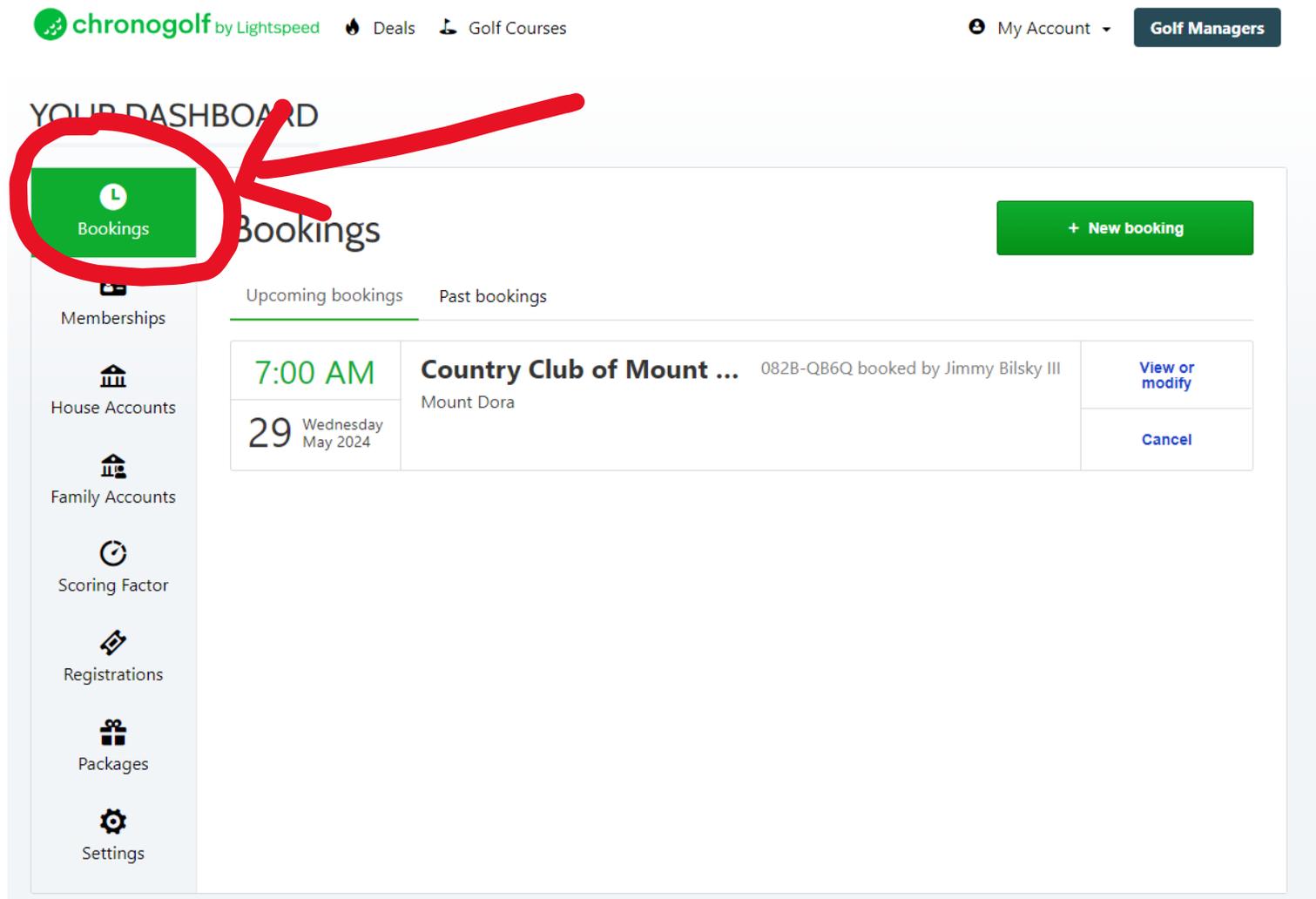
Below the course images, there is a secondary navigation bar with the Chronogolf logo, "Deals", "Golf Courses", "My Account", and "Golf Managers".

The "YOUR DASHBOARD" section is highlighted. It features a sidebar with navigation options: Bookings (selected), Memberships, House Accounts, Family Accounts, Scoring Factor, Registrations, Packages, and Settings. The main content area is titled "Bookings" and has a "+ New booking" button. It shows a table of upcoming bookings:

Upcoming bookings		Past bookings
7:00 AM	Country Club of Mount ...	082B-QB6Q booked by Jimmy Bilsky III
29 Wednesday May 2024	Mount Dora	View or modify
		Cancel

Dashboard Overview (cont)

- From the dashboard, you can view current tee time bookings by clicking the “Bookings” option. You can also create a new booking by clicking “New Booking”. We will cover the steps to complete a new booking on page



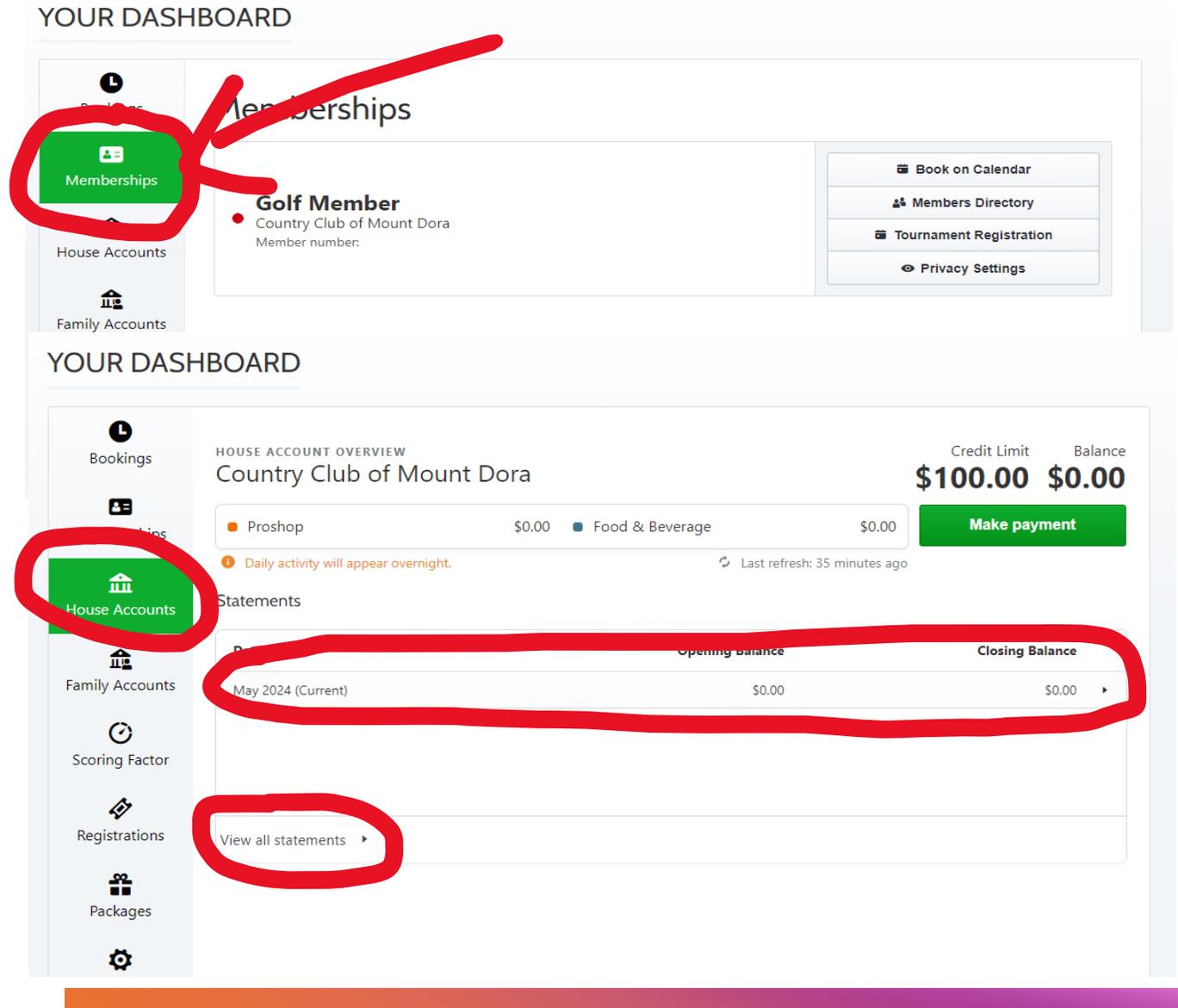
The screenshot shows the Chronogolf dashboard. At the top, there is a navigation bar with the logo 'chronogolf by Lightspeed', links for 'Deals' and 'Golf Courses', and a 'My Account' dropdown menu. A 'Golf Managers' button is also present. Below the navigation bar, the main heading is 'YOUR DASHBOARD'. On the left side, there is a vertical sidebar menu with icons and labels for 'Bookings', 'Memberships', 'House Accounts', 'Family Accounts', 'Scoring Factor', 'Registrations', 'Packages', and 'Settings'. The 'Bookings' option is highlighted with a red circle, and a red arrow points to it from the right. The main content area is titled 'Bookings' and features a '+ New booking' button in the top right corner. Below this, there are two tabs: 'Upcoming bookings' (which is active) and 'Past bookings'. Under the 'Upcoming bookings' tab, there is a table with one row of booking information:

Time	Course	Booking ID	Booked by	Actions
7:00 AM	Country Club of Mount ... Mount Dora	082B-QB6Q	booked by Jimmy Bilsky III	View or modify Cancel

At the bottom of the page, there is a decorative horizontal bar with a gradient from orange to purple.

Dashboard Overview (cont)

- You can also view your membership type, and account balance by clicking “memberships” or “house accounts”.
- In the “house account” section, you can view statements by clicking the respective month statement (see image)



House Account

- In the “house account” section, you can view statements by clicking the respective statement you’d like to view.
- You can also make payments, by clicking the “make payment” button.

YOUR DASHBOARD

HOUSE ACCOUNT OVERVIEW
Country Club of Mount Dora

Credit Limit: \$100.00
Balance: \$0.00

Proshop: \$0.00 | Food & Beverage: \$0.00

Daily activity will appear overnight. Last refresh: 35 minutes

House Accounts

Family Accounts

Scoring Factor

Registrations

Packages

Statements

Date	Opening Balance	Closing Balance
May 2024 (Current)	\$0.00	\$0.00

View all statements

House Account (Cont)

- To make a payment, click “Make payment”. You will be redirected to a pop-up window that will allow you to select payment method that’s already on file or add a new payment method.
- You can also select what balance you’d like to pay.

The screenshot shows the 'HOUSE ACCOUNT OVERVIEW' for 'Country Club of Mount Dora'. The interface includes a sidebar with 'Bookings', 'Memberships', 'House Accounts', and 'Family Accounts'. The main content area displays a table of transactions, a 'Make payment' button, and a 'Statements' table. A red arrow points to the 'Make payment' button, which is circled in red. Below the main content, a 'House Account Payment' pop-up window is shown, featuring a 'CREDIT CARD' section with an 'Add a new credit card...' button, a 'PAYMENT AMOUNT' section with a table, and a 'Cancel' button.

HOUSE ACCOUNT OVERVIEW
Country Club of Mount Dora

Credit Limit: \$100.00
Balance: \$0.00

Make payment

Statements

Date	Opening Balance	Closing Balance
May 2024 (Current)	\$0.00	\$0.00

House Account Payment

CREDIT CARD

+ Add a new credit card...

PAYMENT AMOUNT

All amounts shown last updated as of May 8, 2024.

Account	Select balance	Amount
House Account	\$0.00 (Closing balance)	\$0.00
Total		\$0.00

Cancel

Family Account

- If you have a family account, you can view this by clicking “Family Account”.
- From here, you can view each member of your family accounts balances.

YOUR DASHBOARD

FAMILY ACCOUNT OVERVIEW
Country Club of Mount Dora

Jimmy Bilsky III Family Account Primary Member Balance \$0.00

Members Statements

Name	POS Balance	F&B Balance	Credit Limit	Total Balance
★ Jimmy Bilsky III	\$0.00	\$0.00	\$100.00	\$0.00
Samantha Bilsky	\$0.00	\$0.00	\$100.00	\$0.00

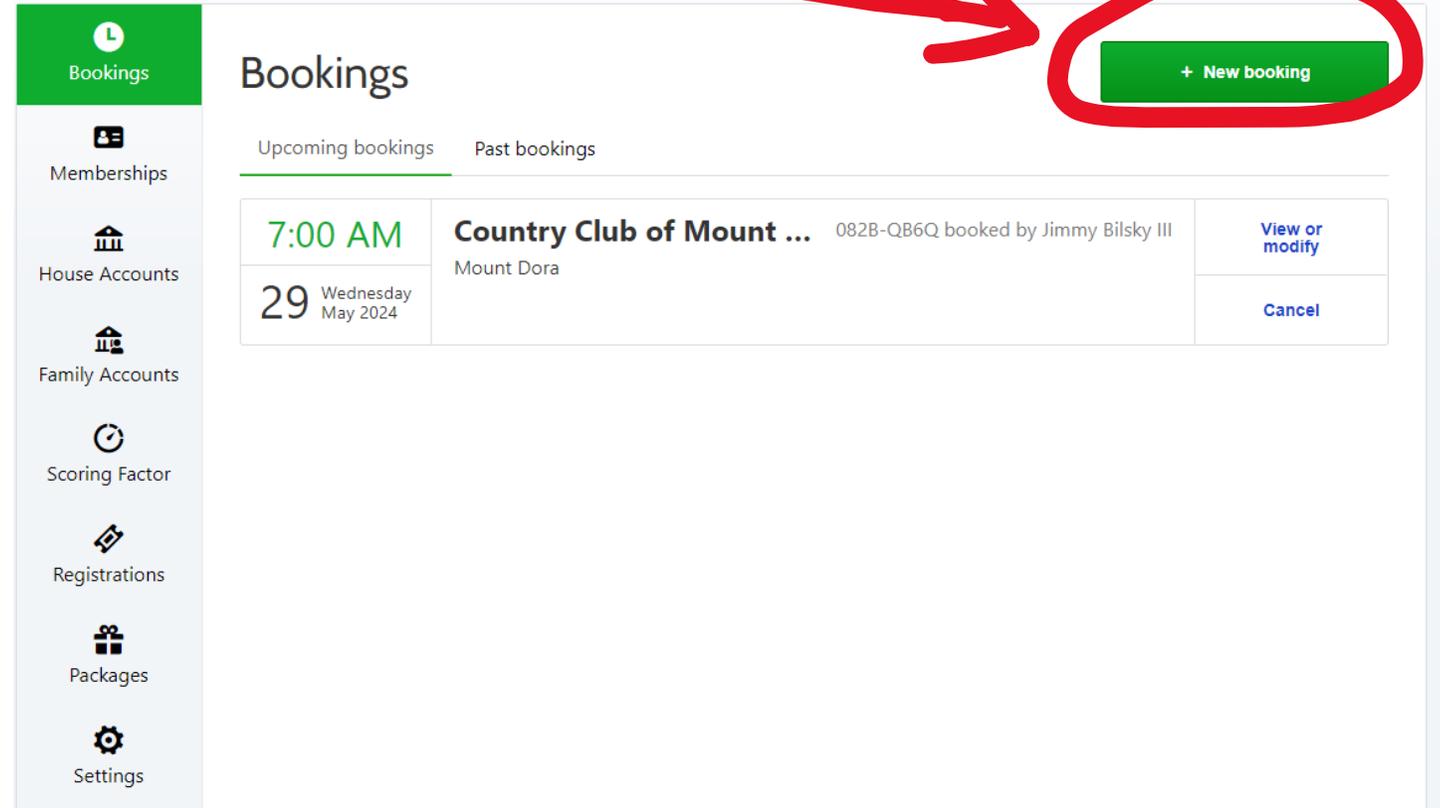
2 items



Bookings

- With your online account, you can make tee time bookings online.
- Once you navigate to bookings, you can view any current bookings you have, as well as make new ones.
- To start a new booking, click “New Booking”

YOUR DASHBOARD



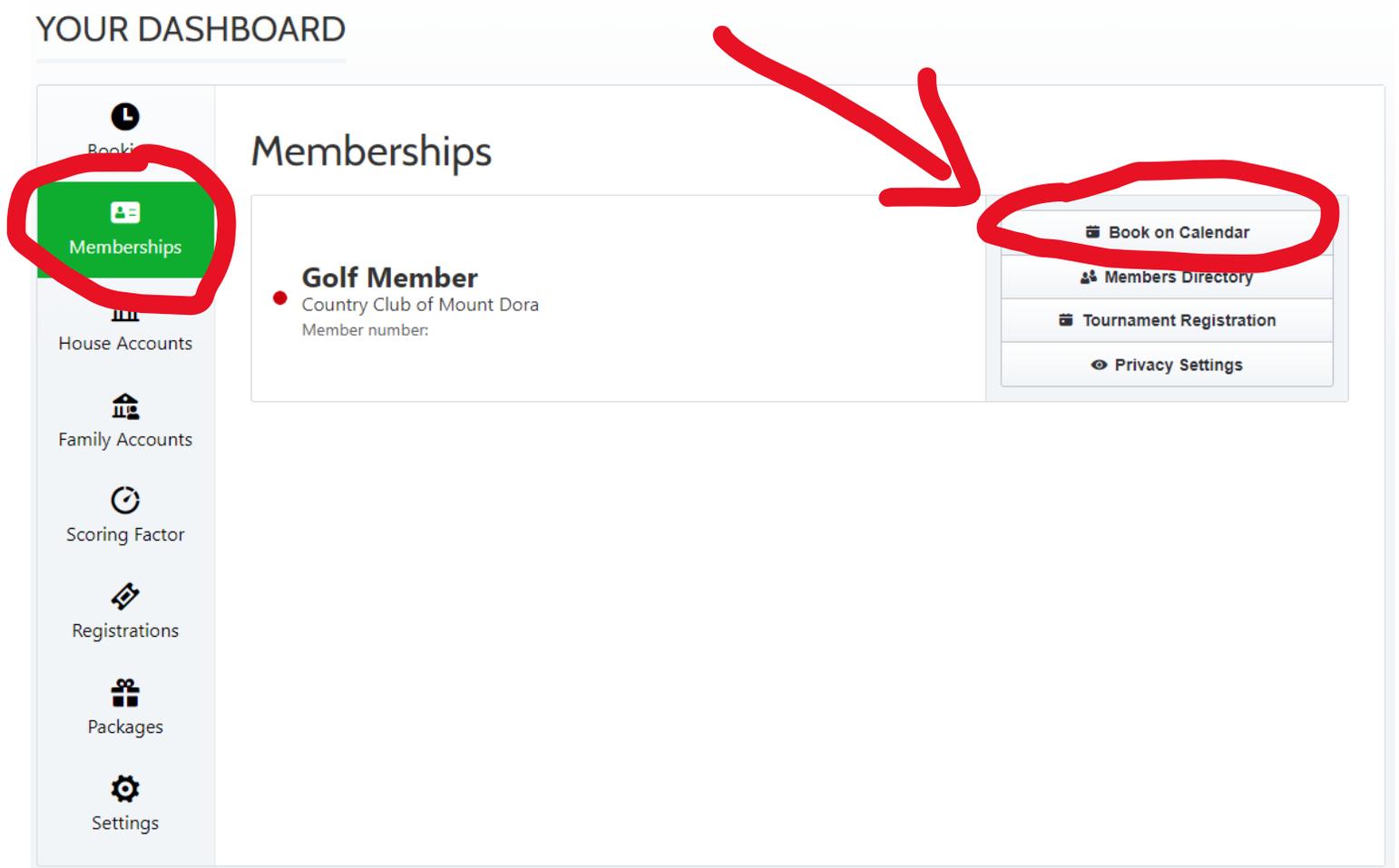
The screenshot shows a user dashboard with a sidebar on the left and a main content area. The sidebar contains icons and labels for: Bookings (highlighted in green), Memberships, House Accounts, Family Accounts, Scoring Factor, Registrations, Packages, and Settings. The main content area is titled 'Bookings' and has two tabs: 'Upcoming bookings' (active) and 'Past bookings'. A red arrow points to a green button labeled '+ New booking' in the top right corner of the main content area. Below the tabs, there is a table of upcoming bookings. The first row shows a booking for '7:00 AM' at 'Country Club of Mount ...' (Mount Dora) on '29 Wednesday May 2024'. The booking ID is '082B-QB6Q' and it was booked by 'Jimmy Bilsky III'. There are two buttons for this booking: 'View or modify' and 'Cancel'.

Time	Location	Booking ID	Booked by	Actions
7:00 AM	Country Club of Mount ... Mount Dora	082B-QB6Q	Jimmy Bilsky III	View or modify Cancel



Bookings (Cont)

- Once you click “New Booking” you will be redirected to the “Memberships” tab, where you will click “Book on Calendar”



Bookings (Cont)

- After clicking “Book on Calendar” you will be redirected to a pop-up page to select your date you’d like to book.
- After selecting a date, you will be prompted to select 9 or 18 holes. Select an option, and click “Continue”

The image displays two sequential screenshots of an online booking interface for a golf course. The top screenshot shows a calendar for May 2024, with the date Tuesday, May 28, 2024, selected. The bottom screenshot shows a selection screen for the number of holes to play, with 18 holes selected.

Online Booking [Close]

Jimmy Golf Member [Edit]

Tuesday May 28, 2024

On what date would you like to play?

May 2024						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
28	29	30	01	02	03	04
05	06	07	08	09	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	01
02	03	04	05	06	07	08

18 holes (Mount Dora)

Online Booking [Close]

Jimmy Golf Member [Edit]

Tuesday May 28, 2024

18 holes (Mount Dora)

How many holes do you want to play?

9 holes | 18 holes

Continue

Players

Bookings (Cont)

- After clicking “Continue” you will be prompted to select the number of players.
- Once the number of players is selected, you will then be prompted to select each player type. Choose the player types for each player in your group, and click “Continue”

Online Booking Close

● Jimmy Golf Member Edit

📅 Monday May 27, 2024 Edit

🏌️ 18 holes (Mount Dora) Edit

👤 4 players ●●●● Edit

How many golfers are in your party?

1 2 3 **4**

Please choose your player type(s)

- Golf Member ▼
- Golf Member ▼
- Golf Member ▼
- Golf Member ▼

? Don't see your member category?
[Read the instructions for Members](#)

Continue

🕒 Tee time

Bookings (Cont)

- Once you click “Continue” you will be shown all available tee times. Select your desired tee time and click “Continue”

The image shows two screenshots of an online golf booking interface. The top screenshot displays a list of available tee times for a booking. The bottom screenshot shows the same booking details with a large green 'Continue' button and a confirmation message.

Top Screenshot: Tee Time Selection

- Online Booking [Close]
- Jimmy Golf Member [Edit]
- Tuesday May 28, 2024 [Edit]
- 18 holes (Mount Dora) [Edit]
- 4 players [Edit]
- 7:09 AM [Edit]
- 7:09 AM [Choose >]
- 7:18 AM [Choose >]
- 7:27 AM [Choose >]
- 7:45 AM [Choose >]
- 8:00 AM [Choose >]
- 8:21 AM [Choose >]

Bottom Screenshot: Confirmation

- Online Booking [Close]
- Jimmy Golf Member [Edit]
- Tuesday May 28, 2024 [Edit]
- 18 holes (Mount Dora) [Edit]
- 4 players [Edit]
- 7:09 AM [Edit]
- Continue**
- You will be able to review this booking before it is finalized in the next step.

Bookings (Cont)

- Once you click “Continue” you will be redirected to the confirmation page. On this page, you will have 5 minutes to complete your reservation.
- You will be able to see the total amount due (if applicable).
- You will also be able to leave a note for the pro shop if desired.
- ****NOTE**** Full golf members will display the \$5 cart fee automatically. This is not paid online and will be adjusted in the golf shop upon check in if using a personal cart. Social members will automatically display the 10% reduced rate from the public rate.

TEE TIME RESERVATION

Configure Your Guests. Accelerate check-in at the proshop!

• Jimmy Bilsky III • Select existing ... ✕ • Select existing ... ✕
• Select existing ... ✕

 Jimmy Bilsky III
• Golf Member

Extras

 2 Carts Included ⓘ

Claim a Promotion or Package

Enter Code

Review & Confirm your Reservation

 An amount of \$19.99 will be due when you arrive at the Golf course

 Leave a note for the proshop... (optional)

COUNTRY CLUB OF
MOUNT DORA



18
Mount Dora, Florida, United States

28 MAY ●●●● 18 holes 2 carts 7:09 AM

SUMMARY

4 x  18 Hole GF ●	\$0.00
4 x  Half Cart (18 Holes) ●	\$18.68
Subtotal	\$18.68
Taxes	\$1.31
TOTAL	\$19.99

DUE AT COURSE \$19.99

Cancellation Policy

The cancellation policy is **24 hours before** the scheduled tee time.

Cancellations have to be made via your Chronogolf account. Otherwise, you will have to notify the golf club by phone.

Please note that you are contracting with the golf club in respect of your reservation, and not with Chronogolf. Chronogolf is facilitating your contract with the golf club through use of its booking system.

Bookings (Cont)

- The last step is to click the box agreeing to the booking policy and terms & conditions. Once you click this box, the “Confirm Reservation” button will light up. Click this button and your reservation will be complete.

The screenshot shows a booking confirmation interface. At the top, under 'Extras', there is a box for '2 Carts' which is 'Included'. Below this is a section for 'Claim a Promotion or Package' with an 'Enter Code' input field. The main section is 'Review & Confirm your Reservation', which includes a note that '\$19.99 will be due when you arrive at the Golf course'. There is an optional note field for 'proshop...'. A checkbox is checked, indicating agreement to the 'Booking Policy of Country Club of Mount Dora, as well as Chronogolf's Terms and Conditions and understand that my personal data will be handled in accordance with Chronogolf's Privacy Statement.' Below the checkbox is a green 'Confirm Reservation' button, which is circled in red. To the right, a green box displays 'DUE AT COURSE \$19.99'. Further down, a 'Cancellation Policy' section states that cancellations must be made 24 hours before the scheduled tee time. A disclaimer at the bottom right notes that the user is contracting with the golf club, not Chronogolf. The footer contains links for 'Golf Managers', 'Company', 'Legal', 'Ad Center', 'Download' (with App Store and Google Play buttons), and 'Social'.

Bookings (Cont)

- Your booking is now complete! You can view your booking from the dashboard by clicking on "Bookings"

YOUR DASHBOARD

The dashboard features a left-hand navigation menu with the following items: Bookings (highlighted in green), Memberships, House Accounts, Family Accounts, Scoring Factor, Registrations, Packages, and Settings. The main content area displays a confirmation message: "Your reservation has been successfully created." Below this, the booking details for "Booking YB2Q-AJAF" are shown, including a start time of 7:09 AM, the location "Country Club of Mount Dora", and the date "28 Tuesday May 2024". A "Configure Your Guests" section allows for adding guests, with one guest, Jimmy Bilsky III (Golf Member), already added. Action buttons for "View Receipt", "Edit", and "Cancel" are provided on the right.

Bookings

[← Back to my bookings](#)

Your reservation has been successfully created.

Booking YB2Q-AJAF

7:09 AM **Country Club of Mount Dora** YB2Q-AJAF booked by Jimmy Bilsky III
Mount Dora

28 Tuesday May 2024

Configure Your Guests. Accelerate check-in at the proshop and notify your friends by email!

• Jimmy Bilsky III × • Select existing ... × • Select existing ... ×

• Select existing ... ×

View Receipt

Edit

Cancel

Jimmy Bilsky III
• Golf Member

Modifying Bookings

- To modify existing bookings, navigate to the “Bookings” tab from the dashboard.
- Click “View or Modify”

Bookings + New booking

Upcoming bookings Past bookings

7:09 AM	Country Club of Mount ... YB2Q-AJAF booked by Jimmy Bilsky III	View or modify
28 Tuesday May 2024	Mount Dora	Cancel
Notify your guest about your booking Notify your friends		
7:00 AM	Country Club of Mount ... 082B-QB6Q booked by Jimmy Bilsky III	View or modify
29 Wednesday May 2024	Mount Dora	Cancel

Modifying Bookings (Cont)

- From here, you can edit your booking details by clicking “edit”. This will allow you to change the date, time, or number of players.
- You can also cancel your booking by clicking “Cancel”

The screenshot displays the Chronogolf app interface. On the left is a navigation menu with options: Bookings, Memberships, House Accounts, Family Accounts, Scoring Factor, Registrations, and Packages. The main content area shows a booking for 'Country Club of Mount Dora' on Tuesday, May 28, 2024, at 7:09 AM. Below this, there's a 'Configure Your Guests' section with a list of guests, including 'Jimmy Bilsky III' (Golf Member). A red circle highlights the 'Edit' and 'Cancel' buttons in the top right corner. Below the booking details, a blue bar contains 'Booking Modification' and a 'Close' button. A list of booking details follows: 'Jimmy Golf Member', 'Tuesday May 28, 2024', '18 holes (Mount Dora)', '4 players', and '7:09 AM', each with an 'Edit' button. A green 'Continue' button is at the bottom of this section. A modal dialog box is overlaid at the bottom, asking 'Are you sure you want to cancel this reservation?' with 'OK' and 'Cancel' buttons.

Modifying Bookings (Cont)

- You can add the names of other members in your group by configuring your guests.
- If you click any of the tabs next to your name, you can add a member from the database.
- Select a member, and click “add to reservation”

[← Back to my bookings](#)

Booking YB2Q-AJAF

7:09 AM	Country Club of Mount Dora Mount Dora	YB2Q-AJAF booked by Jimmy Bilsky III
28 Tuesday May 2024		

Configure Your Guests. Accelerate check-in at the proshop and notify your friends by email!

• Jimmy Bilsky III ✕ • Select existing ... ✕ • Select existing ... ✕

• Select existing ... ✕

Q Partner first or last name

CLUB MEMBERS

- Fred Abel
- Susan Abel
- Eugene Ackerfeld
- Julie Ackerfeld

• | Configure Your Guests. Accelerate check-in at the proshop and notify your friends by email!

• Jimmy Bilsky III ✕ • Select existing ... ✕ • Select existing ... ✕

• Select existing ... ✕

[View Receipt](#)

[Edit](#)

[Cancel](#)

You are about to invite **Samantha Bilsky** :

[Cancel](#) [Add to reservation](#)

A reservation confirmation will be sent to this person.



Accessing Online Booking

- You can access member online booking through your Chronogolf portal, as outlined in this document.
- You can also access your Chronogolf portal by visiting www.ccofmontdora.com. Click “book online” and then click “member booking”. You will then be redirected to sign in to your account at www.chronogolf.com

The image displays two screenshots from a website. The top screenshot shows the CCMD website header with a navigation menu including 'About CCMD', 'Golf', 'The Grille', 'Events', 'News', and 'Contact'. A red arrow points to the 'Book Online' button, which is circled in red. The bottom screenshot shows the Chronogolf portal with a search bar and a list of golf courses. A red arrow points to the 'Member Tee Times' button, which is circled in red. The list of courses includes: Country Club of Mount Dora (\$40-55), DeBary Country Club (\$59-69), Zephyrhills Golf Course (\$23), and Cypress Head Golf Club. A 'Deals available this week' banner is visible at the bottom of the page.



Questions? Contact

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Great**LIFE** Golf